# Use Case #4

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| GENERAL CHARACTERISTICS | |
| **Author** | Ryan Sullivan |
| **Last Update:** | 9/27/16 |
| **Scope** | Customer level |
| **Level** | User level |
| **Status** | incomplete conceptualization |
| **Primary Actor** | Customer |
| **Secondary Actors** | Employees |
| **Stakeholders and Interests** | Customer (food), managers (money), employees (need to know customer’s order) |
| **Preconditions** | Customer is logged in, resturant is open <[pointer to precondition object model]> |
| **Success Post Condition** | Customer gets his order <[pointer to post condition object model]> |
| **Failed Post Condition** | Customer does not get his order <[pointer to post condition object model]> |

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| MAIN SUCCESS SCENARIO (or basic flow) | |
| **Step** | **Action –** customer requests an order |
| 1 | Customer navigates to the order menu |
| 2 | Customer places in the order |
| 3 | Customer pays for the order |
| 4  5  6 | Employees make the order  Customer recieves alert when order is complete  Customer picks up order |

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| EXTENSIONS or Alternate Flows | |
| **Step** | **Branching Action** |
| *n..m* | none |
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| SPECIAL REQUIREMENTS | |
| **Req Num** | **Requirement** |
| *n* | none |

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| TECHNOLOGY AND DATA VARIATIONS LIST | |
| **Var Num** | **Variation** |
| *n* | none |

***FREQUENCY OF OCCURRENCE***: often

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| OTHER ISSUES | |
| **Issue Num** | **Issue** |
| *1* | does the system support delivery |